

Boil Water Advisory in Effect Until Further Notice

In accordance with the requirements of
Ontario Regulation 170/03 Drinking Water Systems.

Date: September 3rd 2025

A Boil Water Advisory is in effect for all users and residents in this area. The affected area includes:
Whiteoaks

Nanticoke Business Park

Dear property owner/resident,

We have been made aware that the water supplied to the above noted areas may be unsafe to drink. Until the water is proven to be safe to drink, please follow the directions below. People in the affected area are advised to use bottled water or boil tap water for at least one minute before drinking or using for preparing food.

Bottled or boiled water should be used for:

- Drinking (this includes pets as well as people)
- Cooking
- Washing fruits and vegetables
- Making baby formula
- Making juice, coffee or ice cubes
- Brushing teeth
- Any other activity where you may consume the water



Bathing: Adults, teens and older children may shower, bath or wash using tap water but should avoid swallowing the water. Toddlers and infants should be sponge bathed to avoid getting water in their mouths.



Dishwashing: If dishes are hand washed they should be washed and rinsed in hot tap water, soaked in a weak solution of unscented household bleach and water - 1 oz (30 ml) of bleach mixed with 3 gallons (13.5 litres) of water - for one minute and air dried. Alternatively, dishwashers with a hot water cycle reaching 82°C or higher will be safe to use. Dishwashers that do not have this hot water cycle may be used, but

dishes should be soaked in the bleach solution after being washed.

Laundry: Laundry may be safely washed in tap water either by hand or machine. There is no need to boil water for laundry.

Persons providing public access to their water supply (e.g. public washrooms, drinking fountains, etc.) should post signs to warn all users about the advisory and take any other reasonable precautions to prevent people from consuming the tap water. The signs to post by taps are available on the Health Unit's website at www.hnhss.ca.

For more information including the status of this Boil Water Advisory visit: www.haldimandcounty.on.ca

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For additional information on the water system's operation and maintenance contact Haldimand County Environmental Services Division, 53 Thorburn St. S., Cayuga, ON.
Phone: 905-318-5932 After Hours (4:30 p.m. to 8:30 a.m.) 1-888-8497345.

Updated June 2025